



WCORHA

Corporate Employee Assistance Programs





What is an Employee Assistance Program (EAP)?

- Everyone has personal problems during their life and sometimes outside help is needed to solve these problems.
- Employers can offer an Employee Assistance Program as a benefit. This confidential program provides personal assessment and counseling services to help employees and their families overcome problems and difficulties.



What kinds of problems does EAP cover?

- Stress
- Family conflict
- Work problems
- Relationships
- Drug/alcohol
- Financial problems
- Marital
- Parenting
- Health
- Emotional
- Grief
- Legal



Your EAP can help, whether *your* problem is large or small.



Financial Assistance

Corporate EAP contracts with Consolidated Legal Concepts, Inc. to provide telephone and office consultations for the following financial services:

- Financial Consultations
- Up to one hour per session per issue
- Provide debt and budgeting assistance
- Provide credit counseling
- Guide you on bankruptcy issues
- Provide information regarding lending issues
- Instruct you on college funding
- Services provide by seasoned financial professionals





Tax Assistance

- Services include help with IRS matters
- Assistance with lien/balance due issues or audit situations
- Help with other IRS related problems
- Tax Preparation and Consultation
- Up to 30 minute session per year per separate tax issue



Legal Assistance

Corporate EAP contracts with Consolidated Legal Concepts, Inc. to provide telephone and office consultation for the following legal services:

- Legal Counseling
 - Up to one 30 minute session per separate issue
 - Wills and contracts
 - Consumer law
 - Real estate
 - Criminal law
 - Family law
- * Matters involving disputes or actions between members and their employer are specifically excluded from eligibility of this plan.





Educational Opportunities - EAP offers education hours that may be at no cost, depending on the size of the employee population. We can design educational programs that are specific to your organization. Topics include:

- General Trainings
- Anger Management
- General Supervisor Training
- Sexual Harassment
- Stress Management
- Team Building
- Time Management
- Violence in the Workplace
- DFWP Training
- DOT Supervisor Training





Critical Incident Stress Debriefing

- A debriefing is a structured group meeting between the personnel directly involved with a critical incident and the CISD team.
- A critical incident can be any traumatic situation that involves loss of life, threat or violence or possible loss of life and/or that produces sufficient impact to create significant emotional reactions now or later.



A debriefing is a confidential, non-evaluative discussion of the involvement, thoughts, reactions, and feelings resulting from the incident.



Are Services Confidential?

- All personal issues discussed with an EAP counselor are absolutely confidential.



No information can be shared with an employer unless the employee has received a formal referral in which a signed consent is required.

Service Professionals

- All EAP counselors are masters degreed and licensed in clinical counseling
- Counselors are licensed to treat Chemical Dependency (CCDC)
- Counselors are Certified Substance Abuse Professionals (SAP)





Looking to learn more?

For an in-depth presentation please call

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